

Return Order Form

Today's Date: _____ Order Number: _____ Customer ID: _____

All of our gold and silver jewelry carry a **30 day return** – **Platinum must be returned within 15 days of receipt**. If you are not completely satisfied with your purchase return it to us and we will be glad to refund 100% of what you paid for the item – express shipping is non refundable. **Please read ALL of the details of our return policy prior to ordering and/or returning an item. Purchase of our products means you agree and accept all terms.** Please be sure to fill out the information completely to ensure a timely exchange or refund. Thank you!

RETURNED ITEMS	Please fill in the following information for item (s) you are returning for either refund or exchange.			Please Check <u>One</u> Box		
	Product Code	Size	Qty	Reason For Return (Size, Color, Shape? etc...)	Refund	Exchange

EXCHANGE FOR	If you are requesting an exchange please be sure to fill out the following items completely. Thank you!				
	Product Code	Size	Color	Qty	Item Description

Is there a difference in price for your exchange? **Yes or No** (please circle one) If there is a difference in price we will contact you with details on refunds or total costs.

Feedback/Special Instructions:

Please provide us feedback on your experience on our website. We strive to do the best we can and appreciate any feedback you offer. Thank you!

Include this along with a copy of your packing slip or email confirmation. Failure to include may result in delays and or refusal of return. *All items must be returned in their original packing material (Ring/Jewelry Box).* Please return to:

UCTUK LLC
1001-A E Harmony Rd
#517
Fort Collins, CO 80525
USA

Not so fun but necessary policy details:

Upon return receipt we will email you a new tracking number once your order is shipped. We respectfully request for your patience as it can take up to 1 week to process your exchange request. Exchanges are processed Tuesdays through Thursdays in our office. We try our best to speed up this process when we can and appreciate your patience! Refunds are issued upon processing of request.

Please keep in mind we offer 1 FREE exchange. If you find you need to make another exchange after this one there will be a 25% restocking fee for 2nd and subsequent size exchanges. Please call and request a size gauge if you have any hesitation about the size you may need – 888-278-9953. Thank you!